

Privacy Policy

Last Updated: 27/08/2025

OURHIRE

1. Information We Collect

When you visit our website, we may collect:

- Basic technical data such as your IP address, browser type, and pages visited (through cookies and analytics).
- Information you provide voluntarily if you contact us through a form, email, or phone (e.g., your name, email address, and any message you send).

2. How We Use Your Information

We use the information we collect to:

- Respond to inquiries and provide customer support.
- Improve our website and services.
- Monitor website performance and security.
- Comply with legal obligations.

3. Cookies

Our website uses cookies to:

- Improve your browsing experience.
- Analyze site traffic and performance.

You can adjust your browser settings to refuse cookies, but some features may not function as intended.

4. Sharing of Information

We do not sell or rent your personal information. We may share limited data only with:

- Service providers (such as website hosting and analytics tools) who help us operate our site.
- Legal authorities if required by law or to protect our rights.

5. Data Retention

We only keep your personal data for as long as necessary to fulfill the purposes outlined in this policy or to comply with legal obligations.

6. Your Rights

Depending on your location, you may have rights regarding your personal data, including:

- The right to access, update, or delete your data.
- The right to object to or restrict certain processing.
- The right to withdraw consent (where applicable).

To exercise your rights, please contact us (see Section 8).

7. Security

Wetakeappropriate technical and organizational measures to protect your information from unauthorized access, loss, misuse, or disclosure.

8. Contact Us

Ifyouhaveanyquestions about this Privacy Policy or how your data is handled, please contact us at:

Phone: 01493 752223
Email: yard@ourhire.co.uk
Address: 35 Englands Road Acle
Norwich Norfolk NR13 3EQ